

Volatility information for model KPCI-488A

KEITHLEY INSTRUMENTS, INC. 28775 AURORA RD, CLEVELAND, OHIO - USA 440-248-0400 Fax: 440-248-0468 1-888-KEITHLEY www.keithley.com

To Whom It May Concern:

Thank you for requesting a letter of volatility for the KPCI-488A you purchased. We are glad to share the volatility information of our product with you.

The KPCI-488A contains the following memory devices:

1. 1 of 8 Kbytes EEPROM: Non-volatile memory used for firmware, configuration, and serial numbers. This memory is not lost when it loses power. However, GPIB user data cannot be written to this memory during standard operation.

2. 1 of GPIB ASIC chip: Chip has buffers to store bytes received or sent over GPIB as well as registers for communication to the computer's bus. These buffers are internal to the chips themselves. All of these memories are cleared when power is turned off.

The Keithley KPCI-488A loses all user data when power is removed.

If you have any further questions or comments, please feel free to contact my office at anytime.

Regards,

Tamina Haddad

Touring Hoodslast

Production Quality Manager.